



## **VISITOR INFORMATION**

Zagreb is the capital of Croatia, one of Europe's youngest countries - a parliamentary democracy that adopted its constitution in 1990 and was internationally recognized in 1992. It is geographically, culturally and historically in the very heart of Europe.

### **LANGUAGE**

The official language is Croatian. Many people, especially young, speak English.

### **WEATHER**

Inland Croatia has a continental climate, warm in summer, cold in winter. In Zagreb temperature can easily reach 34°C (90°F) in high summer (June-August) and drop to -14°C (6°F) in winter. Temperatures start to rise from early March.

January can be cold with average temperatures around 0 °C, there is a slight possibility of snow.

### **TIME DIFFERENCES**

GTM (Greenwich Mean Time) + one hour. During March to October, GTM + two hours.

### **ELECTRICITY**

The voltage in Croatia is 220 V, 50 Hz, which is the same as the rest of Europe.

### **CURRENCY & EXCHANGE**

The basic Croatian currency unit is *KUNA*.

Coins are 1, 2 *KUNA*; coin and paper bill: 5 *KUNA*, paper bills: 10, 20, 50, 100, 200, 500, 1000 *KUNA*.

1 *KUNA* contains 100 *LIPA*. Coins are 1,2,5,10,20 and 50.

Foreign Currency can be exchanged for local money in banks, official exchange offices, post offices, etc.

### **BANKING HOURS**

Many bank branches and exchange offices are normally open from 8 a.m. to 7-p.m. non-stop (Monday-Friday), and from 8 a.m. to 12 noon (Saturdays).

Most of the banks have cash machines (ATMs), which operate 24 hours a day.

At the Airport, banks are open every day (including Sunday and holidays) from 7 a.m. to 9 p.m.

### **POST OFFICE**

Post boxes are yellow in Croatia and the times of collections are indicated on the box.

The main Post Office in Zagreb is in Jurišićeva 13, with opening hours from 7 a.m. to 9 p.m. Monday- Friday and from 7 a.m. to 7 p.m. Saturdays and Sundays.

### **OPENING HOURS**

Government offices work from 8.30 a.m. to 4.30 p.m. Monday through Friday. Most shops and department stores are open non-stop, from 8 a.m. to 8 p.m. Monday through Friday and from 8 a.m. to 3 p.m. on Saturdays.

### **TIPPING**

A "service charge" is already included in restaurant bills, but it is customary to "round up" the bill in a restaurant (but not if you just have a drink).

For special services rendered by hotel personnel usually expect tips between 10-50 *KUNA*.

### **TAX-FREE SHOPPING**

Tourist whose purchases exceed 500 *KUNA* may claim a PDV (VAT) return for all goods except petroleum products when leaving the country with TAX CHEQUE receipts verified by the Croatian Customs Office. Time limit for tax refunds is one year.

### **CREDIT CARDS**

All major credit cards like: American Express, Diners Club, Eurocard/Master Card, Visa, JCB and Eurocheques are advertised at points of sale, are normally accepted throughout Croatia.

### **LIQUOR LAWS**

The minimum legal drinking age in Croatia is 18 years.

### **TELEPHONE**

Public telephone boxes accept only phone cards available in post-offices and convenience stores.

### **ZAGREB AIRPORT**

Zagreb International Airport at Pleso is about 30 minutes away from the city center by car and can be reached by bus or taxi. Croatia Airlines operate a bus service from Zagreb bus station, which runs half-hourly to hourly from 4 a.m. to 7 p.m. time of departure depend upon flights. Return buses from the airport are on about the same schedule.

Taxi price from the airport to the city center varies between 150-200 *KUNA*.

### **EMBASSIES, CONSULATES AND VISA REQUIREMENTS**

All necessary information can be found at [www.mvp.hr](http://www.mvp.hr)

### **MORE INFORMATION**

Related links:

Croatian National Tourist Board: [www.croatia.hr](http://www.croatia.hr)

Weather forecast: [www.meteo.hr](http://www.meteo.hr)

Croatian airlines: [www.croatiaairlines.com](http://www.croatiaairlines.com)